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Eirene - 2025-10-20 - [Comments \(0\)](#) - [Delivery](#)

If your tracking shows “**Delivered**,” it means the courier has marked your parcel as successfully handed over.

What to do:

1. Check your front door, hallway, or mailbox.
2. Ask your building manager, concierge, or security desk.
3. Ask family members or neighbors — someone might have accepted it for you.
4. Recheck common drop-off spots (porch, stairs, behind planters, etc.).
5. If you still can't find it, **contact the courier directly** using the phone number from your order.

□ Please contact us **only after completing all the steps above** and confirming the courier's response.