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□ Possible delivery & payment delays

Eirene - 2025-11-18 - Comments (0) - BLACK FRIDAY

During and after the Black Friday promotion, payment, order processing, and shipping systems worldwide experience very high demand. Because of this, **payment** confirmation, order processing, and delivery may take longer than usual.

□ Payment processing time

The fastest payment methods are:

- Cryptocurrency
- Bank card (available to registered customers with 2+ completed shipped orders)

These payment methods are usually confirmed the **same day**.

If you pay via [] bank transfer or OpenBanking, please note:

- Even if your transfer is marked "instant", it may still require **internal approval in our bank** before appearing on our side.
- Normally, bank transfers confirm within **up to 5 business days**.
- During Black Friday and holiday periods, this time may be longer, and this is normal.

If you need fast payment confirmation, please choose cryptocurrency or bank card.

□ Order processing time

After payment confirmation, your order status becomes **Paid**.

During Black Friday and some time after, processing may take longer due to **very high order volume and heavily loaded warehouses**.

- Preparation, picking, and packing of orders may take longer than usual.
- Some orders may take **1-2 weeks** to be prepared and dispatched.
- Some orders may be shipped faster or slower this depends on many factors (product availability, order size, logistics workload, etc.).

Please be patient — we guarantee that **every paid order will be processed and shipped**. We are doing our best to handle all orders as efficiently and safely as

possible.

☐ Delivery time delays

Normally, delivery to European countries takes **5-21 business days**. This timeframe is calculated **from the moment your order receives a tracking number** (is shipped). The time needed for **order preparation**, **picking**, **packing**, **and dispatch** is **not included** in these 5-21 business days.

During Black Friday and the holiday season, **shipping timelines become less predictable** due to increased postal and customs traffic.

- Your order may arrive later than usual.
- Tracking updates may take longer to appear.
- These delays are outside our control.

By placing an order during this period, you acknowledge that **refunds**, **cancellations**, **or compensation are not provided due to delivery delays**.