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How to track the tracking code correctly?

Eirene - 2025-10-20 - [Comments \(0\)](#) - [Delivery](#)

Once you receive the track, first track it here:

<https://parcelsapp.com/>

The screenshot displays a tracking interface with two main columns. The left column shows a timeline of events for a package, all marked as 'NOVA POST'. The right column provides summary information about the package.

Date	Time	Event	Location
13 Oct 2025	09:03	Delivery location has been changed	
11 Oct 2025	16:14	Arrived at branch 1	Leipzig
11 Oct 2025	15:47	Failed delivery attempt. Recipient absent / No response	
11 Oct 2025	07:31	Arrived at branch 1	Leipzig
10 Oct 2025	17:53	Arrived at branch 1	Leipzig

Tracking number	[Redacted]
Estimated delivery	13 October 2025
From	[Redacted]
To	[Redacted]
Origin	[Redacted]
Destination	[Redacted]
Weight	0.6 kg
Found in	Nova Post
Tracked with couriers	Nova Post Joom Logistics Yun Express

In the right-hand column, you can see the name of the company that shipped your package, so for more detailed delivery information, you can check the official websites of the courier services:

<https://novapost.com/>

<https://www.dpd.com/>

<https://www.myhermes.de/>

<https://www.fedex.com/>

<http://www.ups.com/>

Sometimes, you may receive your tracking number, but there is no information on any of the websites, or it may say that there is no information about your package. There is no need to worry — occasionally it takes a short amount of time (on average about 3 days) for the courier service to enter the necessary information and for your package to start moving.